

**Ministry for Seniors and  
Accessibility**

Accessibility for Ontarians  
with Disabilities Division  
AODA Compliance and  
Enforcement Branch

6th Floor, Suite 600D  
777 Bay Street  
Toronto ON M7A 2J4

**Ministère des Services aux  
aînés et de l'Accessibilité**

Division de l'accessibilité pour  
les personnes handicapées de  
l'Ontario Direction de la  
conformité et de l'application  
de la LAPHO

6<sup>e</sup> étage, bureau 600D  
777, rue Bay  
Toronto ON M7A 2J4

October 5, 2020

**RE: Notification of Accessibility for Ontarians with Disabilities Act, 2005 (AODA)  
Compliance Reporting Deadline Extension**

To Whom It May Concern:

Organizations across Ontario are required to comply with accessibility standards under the Accessibility for Ontarians with Disabilities Act (AODA) and its Integrated Accessibility Standards Regulation.

This memo contains important information about filing your accessibility compliance report to self-certify and verify that you are in compliance with accessibility standards.

The Ministry for Seniors and Accessibility recognizes that the COVID-19 outbreak has created challenges for many businesses and non-profit organizations. For that reason, as director authorized by the AODA, I am exercising my discretion under section 14 of the AODA to extend the accessibility compliance reporting deadline from **December 31, 2020 to June 30, 2021**. This adjusted deadline applies to private sector organizations (i.e. businesses and non-profit), subject to the AODA, that have 20 or more employees in Ontario.

We are committed to creating a society and economy that is accessible and inclusive for all Ontarians. Part of our ongoing work requires organizations to comply with accessibility standards under the AODA. It is important to consider that the COVID-19 outbreak has been especially difficult for people with disabilities and seniors. As you modify your operations due to the pandemic, I remind you to continue to comply with the AODA standards. We must continue to work together to make Ontario open for all.

Details on completing and filing an accessibility compliance report are available at [Ontario.ca/accessibilityreport](https://ontario.ca/accessibilityreport).

If you require additional assistance with filing your compliance report, or would like this notice in an alternate format, please contact us at:

- Phone: 1-866-515-2025 / 416-849-8276
- TTY: 1-888-335-6611 / 416-326-0148 / Email: [accessibility@ontario.ca](mailto:accessibility@ontario.ca)

Thank you for doing your part to make Ontario accessible.

Sincerely,



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Garth Napier  
Director, Compliance and Enforcement Branch, Accessibility for Ontarians with  
Disabilities Division  
Ministry for Seniors and Accessibility